

Editorial

We are delighted to bring you the fourth issue of Volume 6 of *Management in Healthcare*. The articles featured in this issue make for fascinating and highly topical reading and we hope you enjoy reading them. We are also delighted to provide advance notice of some of the content already scheduled for Volume 7. Just a selection of the healthcare leadership, administration and management experts already scheduled to have articles published includes:

- **Retaining patients and maintaining volumes in a consumer-driven world**
Adrin Mammen, AVP & Patient Access Transformation Officer, Montefiore Health System
- **Applying data, analytics, and technology to improve patient outcomes in value-based care**
Ashok Roy, Chief Medical Officer, Caravan Health
- **Using AI to fix broken math and optimise capacity of your hospital assets**
Sanjeev Agrawal, President and COO and Jonathan Turner, Product Implementation Manager, LeanTaaS
- **Strategic adoption trends for automation across the revenue cycle**
Amy Raymond, Vice President of Revenue Cycle Operations, AKASA
- **Two years into the COVID-19 pandemic: Five lessons learned**
Lily Jung Henson, Chief Executive Officer, William Watkins, Chief Medical Officer, Paula Butts, Vice President, Patient Care Services, and Chief Nursing Officer, Walter Williams, Director of Pharmacy and Outpatient Infusion Center and Kathy Collins, Director of Quality and Safety Integration, Piedmont Henry Hospital
- **Achieving maximal incentive payments with P4P arrangements**
Kimberly Adelman, Senior Manager, ECG Management Consultants
- **Mitigating potential morale and revenue disruption during new provider onboarding**
Leslie R. Jebson, Executive Director – Clinical Strategy & Initiatives, Texas A&M Health and Jeanne M. Goche, CEO and President, Solutions in Health Care Management
- **How Dignity Health East Valley applied an accountability structure for middle managers to drive accelerated improvement**
Tim Alba, Partner, Caldwell Butler
- **How to create an organisational culture of inclusion, belonging and accountability**
Gayle Capozzalo, Executive Director, The Equity Collaborative, Gina Calder, President, Barnes-Jewish St. Peters Hospital and Progress West Hospital, BJC HealthCare and Susan Pollart, Senior Associate Dean for Faculty Affairs and Faculty Development, University of Virginia
- **Creating more value from hospital labs: Partnership models for the modern area**
Michael Lukas, Vice President and General Manager, Professional Lab Services and Donna Cooper, Director, Product Solutions, Quest Diagnostics
- **The essential role of sponsorship in developing diverse leadership talent**
Diane Dixon, Leadership and Organization Development Consultant/Adviser, Managing Principal, D. Dixon & Associates
- **Scaling innovative solutions during times of transformation**
Marque Macon, Assistant Vice President, Collaborative Physician Alliance, Atrium Health

- **How Mon Health developed a comprehensive transformation plan**
David Miller, Founding Partner, HSG and David Goldberg, President/CEO, Mon Health
 - **Task sharing among healthcare professionals for sustainable health systems**
Regis Blais, Professor, School of Public Health, University of Montreal
 - **Strategies to overcome affinity bias in building effective diverse leadership teams**
Mary R. Rensel, MD, Assistant Professor of Medicine, Cleveland Clinic Lerner College of Medicine and Director of Pediatric Multiple Sclerosis and Wellness Mellen Center, Cleveland Clinic
 - **Establishment of an innovation centre within an Irish acute hospital**
Natalie Cole, Head of Innovation, Tallaght University Hospital
 - **Case study on how MultiCare was able to achieve pre-COVID revenue levels by month 12 of the pandemic**
William G. Robertson, President and CEO, MultiCare Health Systems and Myra Norton, President and CEO, Arena
 - **Analysis of refilling late appointment cancellations in an outpatient practice at a community-based health system**
Pawan Bhandari, Principal Health Systems Engineer, Strategy Department, Mayo Clinic Health System – Southwest Minnesota region (et al)
 - **Maximising a remote RCM workforce through technology and transparency**
Michele Zimmerman, Senior Solutions Consultant, Finvi
 - **Creating value in patient centred care by aligning the supply chain with service provision**
Sofia Moreno, Senior Consulting Director, VALDE Innova
 - **Developing and deploying a new operating model: A framework to engage and align leaders with execution**
Brian Sweeney, President and COO, Jefferson Health New Jersey
 - **How to use AI to assist provider documentation and improve your organization's bottom line**
Tinu Tadese, Vice President, Clinical Informatics and Chief Medical Information Officer, University Hospitals Lake Health System
 - **How UC Davis Health leveraged a virtual workforce to improve engagement and reduce burnout**
Ekta Vyas, Deputy Chief Human Resources Officer, UC Davis Health
 - **How UChicago Medicine is driving service line growth through targeted relationships with all stakeholders**
Caroline Costello, Director and Judy Gilbert, Manager, Destination UChicago Medicine Programs, UChicago Medicine
- We are always seeking new submissions so if you wish to submit a paper or case study to be considered for publication, please do not hesitate to contact me at the e-mail address below for details of available copy deadlines or any other guidance you require. We would be delighted to hear from you.

Simon Beckett

Publisher

June 2022

Email: simon@hspublications.co.uk